



## Cookie Policy Infra VOIP

This Cookie Policy has last been updated on 21-01-2021.

As indicated in the cookie banner, Infra VOIP uses cookies on their website. In this Cookie Policy we explain what cookies are, what these cookies are used for and how you can adjust the settings of your browser to accept cookies or not.

### Article 1 Permission

For some of the used cookies by Infra VOIP, you must, on the basis of the Dutch law, give prior permission. This Cookie Policy indicates which cookies it concerns. By clicking "I agree" in the cookie banner or by continuing to use our website, with the exception of opening this Cookie Policy or the Privacy Statement, you agree to the placement of all cookies described below when you visit our website.

### Article 2 What are cookies

Cookies are small text files that are placed on your computer, tablet or mobile phone when you visit our website. Information will be stored in these text files. This information is read by the website during the next visit, so that the website recognizes you as a visitor. Some of these cookies are necessary, because otherwise the website cannot function properly. Other cookies are used to increase the user-friendliness of the website for the visitor. For example, to remember your user name safely and your language preference, so you no longer have to fill this information in every time you visit our website.

### Article 3 Types of cookies

The used cookies by Infra VOIP can be divided into different categories, as explained below. Infra VOIP strives to keep the overview below as up-to-date as possible. For third party cookies this third party determines the content of the cookie and how long the cookie is stored. We refer you to the privacy statement of the third party in question for more information about these cookies.

#### 3.1 Functional cookies

Functional cookies ensure that the website functions properly and increases the user-friendliness. These cookies ensure, for example, that information is led from one page to the next page. This way you do not have to enter the same information each time. These cookies also ensure that certain preferences that you have indicated for the use of the website (such as language settings or the size of the text) are remembered on a subsequent visit. The functional cookies can be placed without your permission.

#### 3.2 Analytical cookies

Via our website, a cookie is placed from the American company Google as part of the "Analytics service". We use these analytical cookies to improve our website by anonymously identifying how visitors use our website. With the information obtained we can see, for instance, which parts of the website are often viewed. This way we can ensure that these parts are easy to find.

Your IP data and statistics are anonymous to us and are shared in an anonymous form to analyse with Google Analytics. Infra VOIP has a signed processor agreement with Google Analytics for this reason. The sharing function with 'Google Analytics' is disabled, and Infra VOIP does not use other Google services in combination with the Google Analytics cookies. Given the small impact of these cookies on your privacy, no permission is required for the use of these cookies.



### 3.3 Social media cookies

Social media cookies are placed via the use of buttons, so that the content of our website can easily be shared with others. The buttons are pieces of code from social media parties and use a cookie. By clicking on a button, a cookie is placed. These cookies remember, for instance, that you are logged in. When you watch a video, which is placed on our website, on YouTube, a cookie is also placed. For these cookies, we refer you to the privacy statement of the social media parties. Your permission is required for the use of these cookies.

### 3.4 Unforeseen cookies

It is possible that cookies are placed on our website by third parties, which you will not find in this Cookie Policy. This is especially the case when our web pages contain so-called 'embedded elements', such as a video that is stored on YouTube, but is displayed on our website. Because of the way the internet and websites work, it is possible that we are not always aware of a cookie placed by a third party. If you are encountering unforeseen cookies on our website that you cannot find in our Cookie Policy, please let us know.

## Article 4 Disable or delete cookies

You can automatically or manually delete cookies via your internet browser. It is also possible to set your internet browser in such a way that you receive a message when a cookie will be placed. Another option is to indicate that certain cookies may not be placed. View the help function of your browser for these options. If you delete the cookies in your browser, upon your next visit to our website, you will be requested to accept the cookies once again.

## Article 5 Rights of parties involved

You have the right to view, correct or delete your data. You can send your request by email to [info@infravoip.com](mailto:info@infravoip.com) or by mail to Infra VOIP, Attn. Cookies, De Corantijn 8, 1689 AP, Zwaag. To prevent abuse, we ask you to send a copy of your ID with the request. Please make sure to put a black line through your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN). This is to protect your privacy. We will respond to your request in writing within four (4) weeks.

## Article 6 Contact and feedback

Infra VOIP regularly checks whether it complies with this Cookie Policy. If you have any questions about this Cookie Policy, you can contact us via phone number +31(0)229-820820, by email ([info@infravoip.com](mailto:info@infravoip.com)) or by mail (Infra VOIP, Attn. Cookies, De Corantijn 8, 1689 AP, Zwaag). These contact details also apply to requests to exercise the rights of data subjects.

Physical address : De Corantijn 8, 1689 AP in Zwaag

## Article 7 Changes of the Cookie Policy

Infra VOIP reserves the right to change this Cookie Policy, without prior notification, because its website or the cookie regulations have changed. Changes will be announced on our website ([www.infravoip.com](http://www.infravoip.com)) along the latest modification date. Changes will take effect immediately. We advise you to consult this Cookie Policy regularly in order to be informed of any changes and, if desired, to adjust your settings. By continuing to use our website, you agree to any changes to the Cookie Policy.